

Kilcormac Medical Centre

AI-Assisted Clinical Documentation

Patient Information Notice

At Kilcormac Medical Centre, we are committed to providing you with the best possible care. As part of our efforts to reduce time spent on paperwork, and to maximise time spent with patients, your GP may use an AI-assisted tool called Heidi Health to help prepare clinical notes.

How it works



Your GP dictates after your appointment

After you leave, your GP dictates a summary of your visit into the Heidi app. You are **not** recorded during your consultation.



Your GP may upload a relevant document

In some cases, to write a more accurate note or referral letter for you, your GP may upload a relevant document - such as a previous letter or report - to the AI tool. This is only done where directly needed for your current care, and only documents relating to you are used.



AI structures the note

Heidi Health's software uses the dictation and any uploaded context to produce a structured clinical note or letter.



Your GP reviews and approves everything

Before anything is saved to your medical record, your GP reads, checks, and approves the note. Your GP is responsible for everything in your record - not the AI tool.



Your data is protected

Heidi Health is GDPR-compliant. Your information is encrypted and stored securely. It is never sold or shared for advertising or marketing purposes. Any documents uploaded are deleted after your GP confirms the note.

Your Rights

<input checked="" type="checkbox"/> Be informed	We will always tell you when AI is being used to help with your notes.
<input checked="" type="checkbox"/> Object	You can ask us not to use AI for your notes — including asking us not to upload any documents. We will always respect this.
<input checked="" type="checkbox"/> Access your records	You can request a copy of your medical record at any time.
<input checked="" type="checkbox"/> Correct your records	If a note is inaccurate, ask us and we will correct it.

● Prefer not to use AI? Simply tell your GP before or after your appointment. We will use manual note-taking instead, and will not upload any documents to the AI tool. There is no disadvantage to your care.

Who processes your data

Data Controller: Kilcormac Medical Centre, Derrinboy Road, Kilcormac, Co. Offaly, R42 DA25
Data Processor: Heidi Health Pty Ltd - processes your GP's dictated notes and any uploaded documents on behalf of the practice
Infrastructure: Amazon Web Services (AWS) - secure cloud hosting

Questions or concerns?

 Call us 057 913 5031	 reception@kilcormacmedicalcentre.com	 Derrinboy Road, Kilcormac, Co. Offaly	 DPC: www.dataprotection.ie
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